


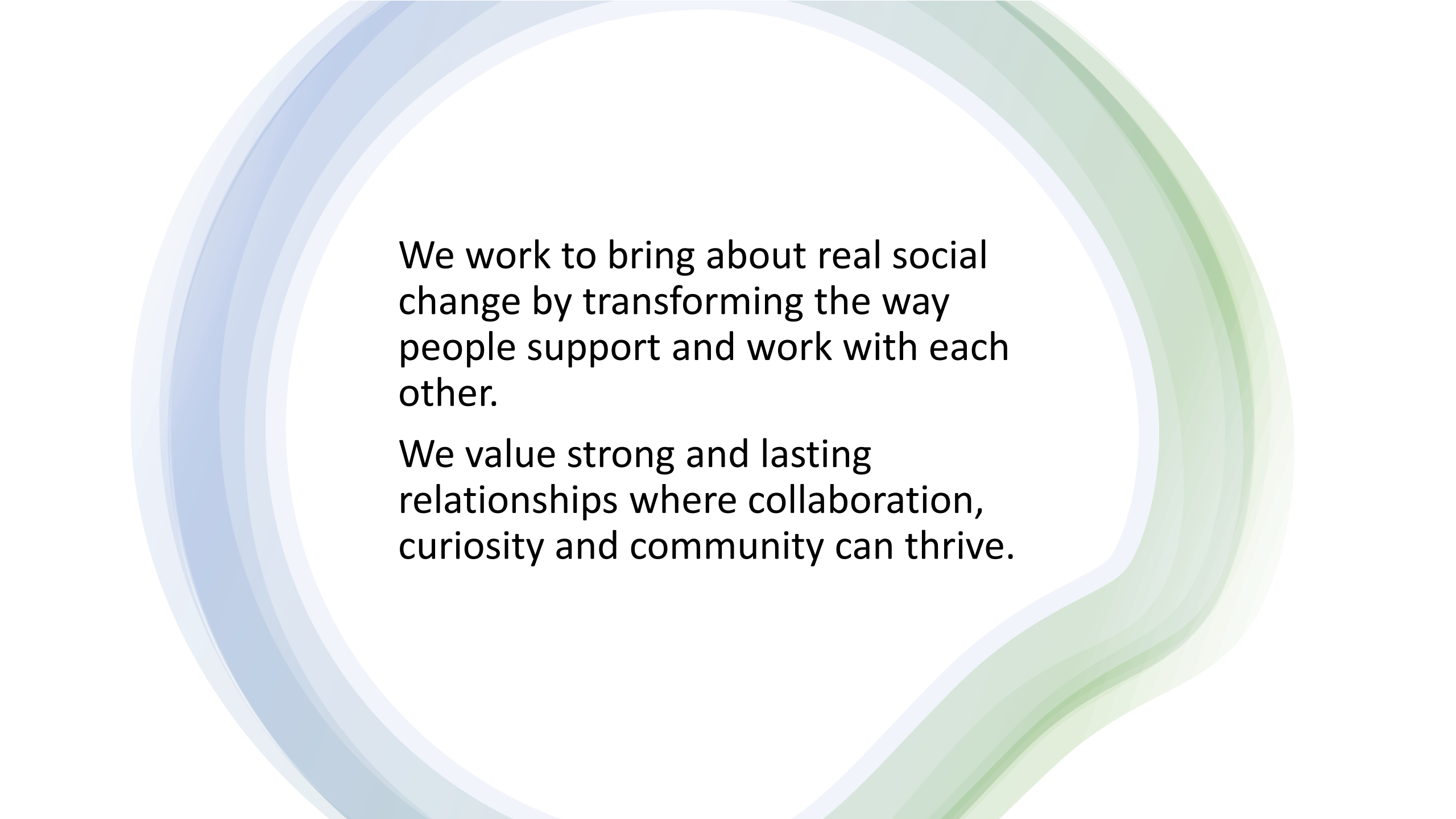
The background features two large, overlapping curved lines. One is a light blue line that curves from the top right towards the center. The other is a light green line that curves from the bottom left towards the center. Both lines have a soft, blurred gradient effect.

Pamela Mansell & Charlotte Knight

Consultancy Services




We believe that people and communities are **better together.**

The background features a large, stylized graphic composed of multiple overlapping, semi-transparent curved lines. On the left side, the lines are in shades of blue, curving upwards and to the right. On the right side, the lines are in shades of green, curving downwards and to the left. The overall effect is a sense of movement and connection, framing the central text.

We work to bring about real social change by transforming the way people support and work with each other.

We value strong and lasting relationships where collaboration, curiosity and community can thrive.

Our focus is on challenging mindsets to embed citizenship at the heart of organizational transformation, leadership, and support strategies that enable people, who are marginalized, to gain access to the **good things of life.**



Pamela Mansell

What people like and admire about me...

Sense of humour, Determined, Positive, Great listener, loves to laugh, empowering, creative, supportive, enthusiastic

What 's important for me...

Not being hungry!, having a plan that is prepared well and sequential, honesty and openness, support from my family and friends, having a timeframe to focus on, when my kids are well looked after, when I am listened to and respected, time for myself

What 's important to me...

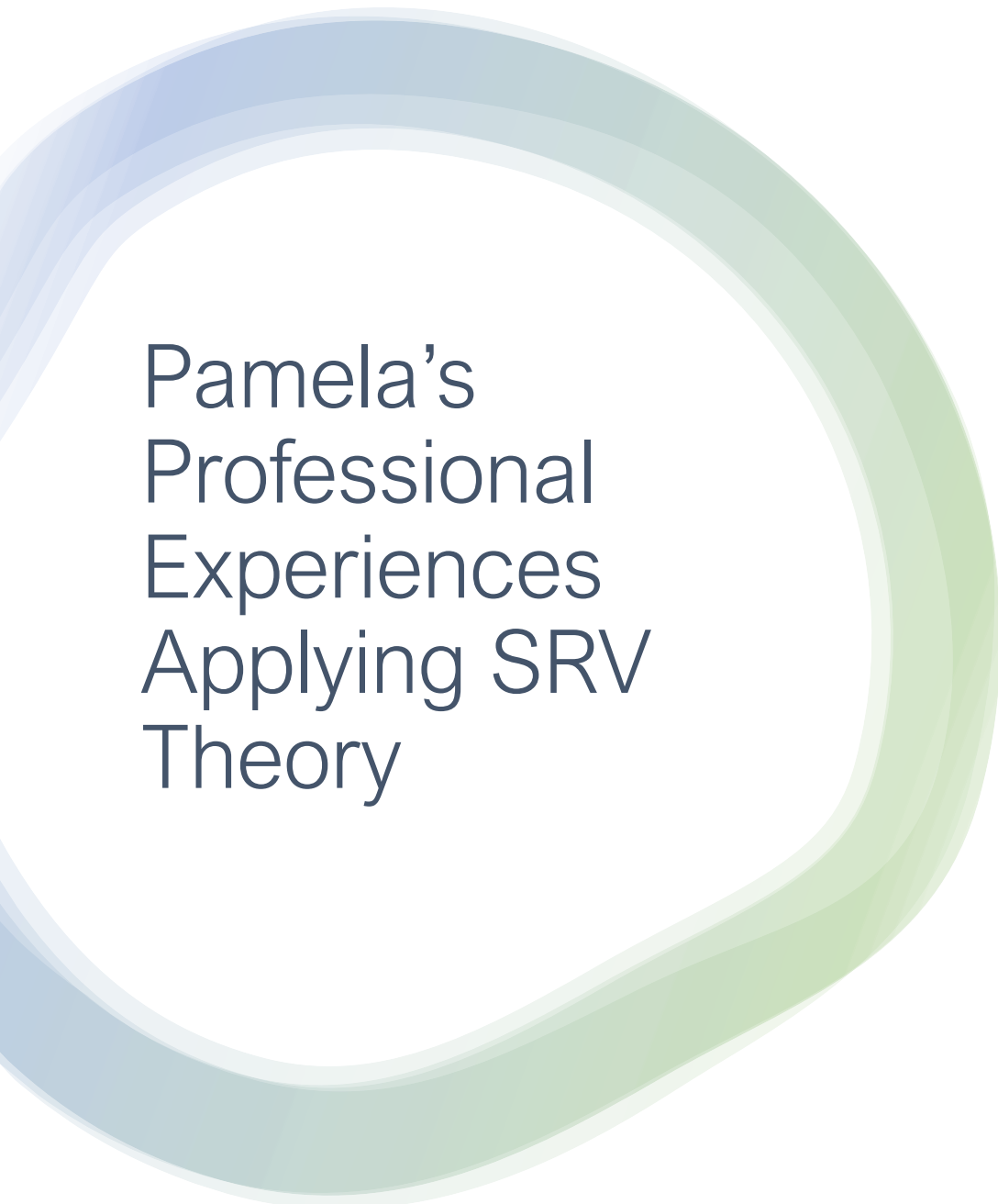
Brendan, Noah and Daniel, honouring my values both personally and professionally, treating people and celebrating with them, empowering people to achieve their goals, time with friends, change, experiencing and learning new things, clarity





Pamela work experiences...

- Experience in mainstream secure units and residential units for children
- Working in traditional disability settings – shift in mindsets and expectations
- Supported Employment Practices – Disability being life defining, ordinary employment role privileges not being afforded. Why? So much effort and resources already in place?
- Executive Board Member of the IASE- Even lobbying at a strategic level for equality of opportunities..... Still deficiency was a focus
- Trained Psychotherapist - Introduction to Choice Theory and Reality Therapy- Questioned how to ensure choice is afforded to people with disability? What does it take to support the person to be in relationship with others
- Introduction to SRV – finally, answers!
- Coaching and Mentoring Qualification - given the space provided in coaching conversations the creation of new thoughts and perspectives will occur. My guiding principle - we all have the capacity to learn and grow and we can maximise our own potential when we are empowered to do so..



Pamela's Professional Experiences Applying SRV Theory

- Professional experiences applying SRV theory:
- Established and Coordinated an Individualised Support service for people in Kilkenny. Designing individualised training and support for the person, their family and staff.
- Therapist for people with disabilities and saw with first hand experience what can happen when people feel valued and connected to a person.
- Established own company to concentrate solely on enhancing the quality of people's lives.
- Practice Development Coach and Mentor nationwide to both families and the person to ensure the quality of their lives was enhanced, devaluation was addressed and the person had the time and coaching needed to vision for a better future
- Practice Development Role in de- congregation of a large institution.
- Teaching Supported Self Directed Living (SSDL) course
- Guiding organisations on a journey of transformational change from thinking in 'group' to thinking of one person at a time, so as to begin to re-evaluate the service models on offer.

Charlotte Knight

What people like and admire about me...

Good loyal friend, strong values, honest, fun, operate from theoretical base, reflective, passionate, creative, funny, insightful, open minded, creative educator

What 's important for me...

Clarity, doing things properly, detail, rigour, making connections, the commitment of colleagues, working on things that matter, work that is aligned with my values

What 's important to me...

Family and friends, working with inspiring people, valuing friendships, connecting people, good quality relationships, laughter, fun and silliness, doing the right thing



Charlotte work experiences...

Early experience in the institution

“Why is this OK?” and “What would it take for this to be different . . .?”

Introduction to Advocacy – more questions

Introduction to SRV – finally, answers!

Charlotte's Professional Experiences Applying SRV Theory

- Coordinated a Citizen Advocacy programme in 4 large institutions in Dublin
- Key role in the de-congregation of 4 large institutional settings and transition of people to homes of their own in community
- Designing capacity building programmes for front line staff, senior leaders, and families
- Teaching Supported Self Directed Living (SSDL) course, now an accredited programme
- PASSING in Philadelphia, PA - 2013
- Teaching Introduction to SRV (Keystone Institute) Connecticut, USA – May 2018